

Getting Involved &
Having your say





Getting Involved

How can I get involved and what can I get involved in?

Getting involved gives you the opportunity to have more of a say about the services you receive from us and how we manage your home. There are a number of ways, which you can get involved:

You can join or set up a Tenants and Residents Association

If you and your neighbours wish to form a new association, the Society will provide you information, advice and financial assistance to do this, it will also support any training needs members of the association may have. You will be informed of any existing association.

You can come to meetings held by the Society

The staff of the Society hold regular meetings with tenants on our main estates and at least annual meetings with tenants in villages. You will be told of these meetings in the newsletter.



Getting Involved

If you have any specific issues you wish to discuss we ask you to inform us beforehand if possible. Often we invite other people to speak at these meetings, such as the police, local councillors, crime concern etc.

You can join the Tenant's panel

The tenants panel seeks the views of tenants on particular issues to do with the way that Society provides its services or manages its homes. Meetings happen about three times a year. All travelling and allowances for childcare/caring are paid as well as a meeting allowance.

You can join a focus group

The Society conducts in-depth reviews into particular parts of its business, for example how we undertake repairs. The reviews last for about 3-4 months and usually two or three meetings are involved. We ask for tenants to join a group to help us look at what you think we should be doing and the best ways to do things. Again allowances for travel/caring as well as meetings are paid.



Getting Involved

You can be a shareholder of the Society

The Society is constituted as an Industrial and Provident Society, which has a shareholding membership. Shareholding is open to any tenant of the Society (as long as there are no breaches of tenancy) by the payment of a pound. The shareholder is then entitled to come to any general or extraordinary meeting of the Society and vote at it. As the Society is a not for profit organisation, shareholders do not benefit from any profit distribution.

You can become a member of the board of the Society

A volunteer (unpaid) committee ultimately manages all the work of the Society including the staff. You can apply for membership of the board by completing an application form. Because places are limited there is a selection process that needs to be followed and applications are considered when vacancies arise. Travel expenses and carers allowances are paid. Meetings occur about seven times a year.



Getting Involved

You can fill in questionnaires or surveys

Recognising that people are often not able to get to meetings but want to make their views known, we send out questionnaires on particular services or when we have completed recent refurbishment work. You can make a real difference by completing these, as your views are extremely important on how we manage things in the future or change things to better suit your needs.

You can contribute to the newsletter

The Society produces a quarterly newsletter, which provides information on a range of topics and issues. We are always pleased to receive articles from tenants or ideas about different topics that you want us to cover.

If you are interested in getting involved in any of the above, please contact the office.